

Infocon Systems Solves a Major EDI Compliance Issue for NC Works, INC

For over 8 years, NC Works has manufactured high-quality, affordable, non-woven materials for auto makers Toyota, Lexus and Honda. The company was mandated by some of its customers to add a special QR Code to their GS1-128 compliance labels. These labels store important product information critical for process efficiency. NC Works was also required to send EDI Advance Shipping Notices to five of its non-EDI trading partners.

NC Works leveraged Infocon Systems' ability to take every challenge as an opportunity and create a seamless solution for its customers going forward, years to come.



60%

Increase in Efficiency



60-70 hours

Saved per month

The Challenge

NC Works' previous EDI provider was unable to satisfy the specific compliance requirements of some of its trading partners. Multiple customizations were needed in creating the QR code on shipping labels and packing slips for both the EDI and non-EDI trading partners. NC Works also needed to transmit EDI 856s (Advance Shipment Notices) to five of its non-EDI trading partners. The company needed a comprehensive one-stop solution that addressed both of these issues.

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The Solution: Achieve Operational Excellence

Infocon Systems' designed a highly specialized and custom solution for NC Works.

Infocon Systems developed the web-based customized packing slips and QR code labels for NC Works. Using the data imported from the EDI 856s, compliant packing slips and shipping labels are printed.

Our solution confirms that the integrity of the data is maintained during this process (serial numbers and lot numbers)

For the non-EDI trading partners, NC Works sends Infocon Systems CSV files with all the relevant information. Our solution then converts the CSV files into EDI 856 files using an extensive mapping process. The EDI 856s are then sent to the respective trading partners

At Infocon Systems, we take great pride in developing custom and specialized solutions for companies based on their specific needs, and the NC Works success story is just another example of that."

-Kush Nijhawan, Vice President at Infocon Systems

The Results: Driving Business Impact

The company's EDI process was significantly streamlined and expedited - enabling a seamless flow of transactions. NC Works is now able to comply with the specific compliance requirements of their customers and trade smoothly.

- ✓ NC Works can now create EDI 856s, print the QR code labels and packing slips in less than half the time it was taking using their previous EDI system
- ✓ High Scalability and Increased Revenue- Xtreme Mats is now able to fulfill more orders for current and future customers, freeing their teams to support more growth

"The Infocon EDI program is much easier to work with than any other program we have used. The process of uploading information and changing information on the fly is painless. The textile industry has been moving toward the use of QR Codes in production and on the shipping labels. Infocon took this challenge and helped us meet our customer's QR Code requirements. We are very happy with Infocon being able to tailor the program to our specific needs and quickly fix any issues that came up."

-Julie Cobbs, Materials Supervisor at NC Works, Inc.

A fully integrated NC Works solution has set the standard for other players in the manufacturing business who continue to do things manually.